

*** SyncRAID Update Utility User Manual***

Introduction

The SRUpdate utility will update the Firmware on SyncRAID HBA and Expander Products.

Quick steps:

1. Download the .bin file from http://www.netcell.com/support_updates.html
2. Quit the SyncRAID Configuration Utility if it is running.
3. (Windows only) Right-click on the task-bar and select "Task Manager". If NCRaidCfg.exe appears, highlight it and click "End Process".
4. Launch the SRUpdate Utility application.
5. (Windows only) Under the "Supports" tab, click the "Update" button.
6. If not already done, highlight the card to update from the list.
7. Click "Browse..." and select the desired ".bin" firmware update.
8. Click "Update" and follow the directions.
9. After a successful update, click "Finish" and quit the Utility.
10. Close any applications or windows using an array on the updated card.
11. For SyncRAID HBA products: Shutdown the system and restart
12. For External Storage Expander product SRE5200: Use "Safely Remove Hardware" to disconnect from the OS (Windows). Eject the configured array (if any) from a Finder window (Macintosh). Turn off the external device with drives (if applicable), power it up and wait for a few moments.
13. Launch the SyncRAID Configuration Utility, and verify the "Firmware Ver." or "Firmware Version" box shows the expected version.

WARNING: DO NOT power down any components, disconnect any cables, place the computer in suspend mode, or otherwise interrupt the firmware update process. Halting the update may damage the hardware!

Please visit http://www.netcell.com/support_links.html or send an email to support@netcell.com for further assistance.